



Crystal Xcelsius 4.5 - Installation Guide

Crystal Xcelsius 4.5

Windows

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Crystal Xcelsius Installation Guide



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chapter

Overview

Crystal Xcelsius (Xcelsius) bridges the gap between data analysis and visual presentations, empowering users to create interactive reports and applications.

Xcelsius is intuitive enough for beginners and versatile enough for advanced users. It allows users to create reports without having to learn programming languages. With Xcelsius, pointing and clicking the mouse can create rich interactive presentations.

Xcelsius integrates with Microsoft Corporation's Office products. This integration lets you attach your reports to Microsoft Outlook email messages or embed them into PowerPoint slides.

Crystal Xcelsius installation

Hardware and software requirements

Minimum recommended hardware

The following hardware is required:

- PC with Pentium 3 or equivalent processor
- 128MB of RAM

Operating system

The following operating systems are supported:

- Windows 2000
- Windows XP

Microsoft Office

The following versions of Microsoft Office are supported:

- Office 2000
- Office XP
- Office 2003

Ensure that Microsoft Excel, from the Microsoft suite of products, is installed.

Installation and activation

Installation

Double click on the installation program and it will take you through the installation steps. Xcelsius requires that you install the latest version of the Flash 7 Player; this is an option in the install program, it is checked by default. Leave this option checked unless you are absolutely sure that you have the latest version of the Flash Player installed.

Note: You must install Xcelsius under a user account that has Administrator privileges.

Activation

One license of Xcelsius will allow you to run the application on one machine. Activation is the process which establishes which machine will host the application.

If you have purchased Xcelsius you will first need to register with the serial number provided to you. Once the registration has been confirmed, the application will prompt you to activate.

To complete activation, you will be given the option to activate automatically if you have an internet connection, or you can choose to activate manually by phone or email. An activation wizard walks you through the manual activation process.

Note: The application will run several times before you are required to activate.



Business Objects Information Resources



A

appendix



Documentation and information services

Business Objects offers a full documentation set covering its products and their deployment. Additional support and services are also available to help maximize the return on your business intelligence investment. The following sections detail where to get Business Objects documentation and how to use the resources at Business Objects to meet your needs for technical support, education, and consulting.

Documentation

You can find answers to your questions on how to install, configure, deploy, and use Business Objects products from the documentation.

What's in the documentation set?

View or download the *Business Objects Documentation Roadmap*, available with the product documentation at <http://www.businessobjects.com/support/>.

The Documentation Roadmap references all Business Objects guides and lets you see at a glance what information is available, from where, and in what format.

Where is the documentation?

You can access electronic documentation at any time from the product interface, the web, or from your product CD.

Documentation from the products

Online help and guides in Adobe PDF format are available from the product Help menus. Where only online help is provided, the online help file contains the entire contents of the PDF version of the guide.

Documentation on the web

The full electronic documentation set is available to customers on the web from support web site at: <http://www.businessobjects.com/support/>.

Documentation on the product CD

Look in the docs directory of your product CD for versions of guides in Adobe PDF format.

Send us your feedback

Do you have a suggestion on how we can improve our documentation? Is there something you particularly like or have found useful? Drop us a line, and we will do our best to ensure that your suggestion is included in the next release of our documentation: documentation@businessobjects.com.

Note: If your issue concerns a Business Objects product and not the documentation, please contact our Customer Support experts. For information about Customer Support visit: <http://www.businessobjects.com/support/>.

Customer support, consulting and training

A global network of Business Objects technology experts provides customer support, education, and consulting to ensure maximum business intelligence benefit to your business.

How can we support you?

Business Objects offers customer support plans to best suit the size and requirements of your deployment. We operate customer support centers in the following countries:

- USA
- Australia
- Canada
- United Kingdom
- Japan

Online Customer Support

The Business Objects Customer Support web site contains information about Customer Support programs and services. It also has links to a wide range of technical information including knowledgebase articles, downloads, and support forums.

<http://www.businessobjects.com/support/>

Looking for the best deployment solution for your company?

Business Objects consultants can accompany you from the initial analysis stage to the delivery of your deployment project. Expertise is available in relational and multidimensional databases, in connectivities, database design tools, customized embedding technology, and more.

For more information, contact your local sales office, or contact us at:

<http://www.businessobjects.com/services/consulting/>

Looking for training options?

From traditional classroom learning to targeted e-learning seminars, we can offer a training package to suit your learning needs and preferred learning style. Find more information on the Business Objects Education web site:

<http://www.businessobjects.com/services/training>

Useful addresses at a glance

Address	Content
Business Objects product information http://www.businessobjects.com	Information about the full range of Business Objects products.
Product documentation http://www.businessobjects.com/support	Business Objects product documentation, including the Business Objects Documentation Roadmap.
Business Objects Documentation mailbox documentation@businessobjects.com	Send us feedback or questions about documentation.
Online Customer Support http://www.businessobjects.com/support/	Information on Customer Support programs, as well as links to technical articles, downloads, and online forums.

Address	Content
Business Objects Consulting Services http://www.businessobjects.com/services/consulting/	Information on how Business Objects can help maximize your business intelligence investment.
Business Objects Education Services http://www.businessobjects.com/services/training	Information on Business Objects training options and modules.

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